Thank You for flying with us

RESERVATIONS TELEPHONE NUMBERS

SIA Destinations

Adelaide 131011
Amsterdam (020) 5488800
Athens (1) 3239111-4
Auckland (09) 3032129
Bandar Seri Begawan (02) 244901-4
Bangkok (02) 2360440
Beijing (10) 65052233
Brisbane 131011
Brussels (02) 2303980
Cairns 131011
Cairo (02) 5750276, 5780444, 5780666
Calcutta (033) 2809898
Cape Town (021) 4190495/6
Chennai (044) 8520204, 8521872, 8522871, 8522883
Christchurch (0800) 808909
Colombo (1) 300757
Copenhagen 33143456
Delhi (011) 3326373, 3356286, 3329036, 3324431
Denpasar (Bali) (0361) 261666/9
Dhaka (2) 871504-8
Dubai (4) 232300
Durban (031) 3014250
Frankfurt am Main (069) 7195200
Fukuoka (03) 32133431
Guangzhou (20) 87320600, 87320595, 87320596
Hanoi (4) 8268888
Hiroshima (03) 32133431
Ho Chi Minh City (8) 8231588
Hong Kong 25202233
Istanbul (212) 2323706-9
Jakarta (021) 5704422, 5206881
Jeddah (2) 6641777
Johannesburg (011) 8808560-6
Kaohsiung (07) 2270653
Karachi (21) 5660330-4
Kathmandu (1) 220759, 226582, 225482
Kota Kinabalu (088) 255444/9
Kuala Lumpur (03) 2923122
Kuching (082) 240266
Lahore (42) 6303249, 6303269
London (0870) 6088886
Los Angeles (800) 7423333, (213) 9348171
Macau 711728/9
Madrid (1) 5638001
Male 320777, 325100
Manchester (0161) 8308888
Manila (2) 8104951
Mauritius 2087695-7
Melbourne 131011
Mumbai (022) 2022747, 2023316
Nagoya (03) 32133431
New York (800) 7423333
Osaka (03) 32133431
Paris (01) 53657901
Penang (04) 2263201
Perth 131011
Rome 0647855360
San Francisco (800) 7423333
Seoul (02) 7551226
Shanghai (21) 62798000
Singapore 2238888
Surabaya (031) 5319217/8, 5353928/9
Sydney 131011
Taipei (02) 25516655
Tokyo (03) 32133431
Vancouver (604) 6891223
Vienna (1) 5134656
Zurich (01) 2186262

** Effective 1 May 1999*

SilkAir Destinations

Balikpapan (542) 419444/555
Cebu (32) 2326211
Chiang Mai (53) 276459/95
Davao (82) 2211039, 2216430 Loc 122
Hatyai (74) 238901/2
Jakarta (21) 5208023, 5208011
Kunming (871) 3132334
Langkawi (c/o MAS) (04) 9666622/8622/8623
Lombok (370) 6-93877
Manado (431) 863744/844
Medan (61) 537744
Padang (751) 38120/1
Pekanbaru (761) 28175/6
Phnom Penh (23) 364545/747
Phuket (76) 213891/5
Singapore 2238888
Solo (271) 41374, 42225 Ext. 1509
Tioman (c/o Pelangi Air) (09) 4191107/301
Ujung Pandang (411) 326733/44
Xiamen (592) 2053280/57
Yangon (1) 284600, 282653

Travel Documents

Please ensure your passport, visa and vaccination certificates for the entire journey are in order. Any irregularity may result in undue inconvenience and unnecessary expenditure.

Non-Smoking Flights

All SIA and SilkAir services are non-smoking flights.

Note: Information valid at time of printing - February 1999

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NO-RECONFIRMATION POLICY

If you are holding a confirmed seat on SIA or SilkAir and there are no changes to your travel plans, you are not required to reconfirm your booking.

ACCOMPANIED BAGGAGE

Free baggage allowance for all sectors, except where the ticketed itinerary involves travel to/from points in USA/Canada are:-

First Class - 40 kg (88 lb), **Raffles/Business Class** (SilkAir) **-** 30 kg (66 lb), **Economy Class -** 20 kg (44 lb)

SIA First Class passengers who are connecting SilkAir Business Class services and vice versa are entitled to 40 kg free allowance. There is no free baggage allowance for infants paying 10% of the adult fare. Excess baggage is charged at the rate of 1.5% of the published one-way normal Economy Class adult fare per kilo.

For safety reasons cabin baggage allowance for SIA flights is:

First/Raffles Class - Two pieces cabin bag of 115 cm (45 inches), weighing not more than 7 kg (15 lb).
Economy Class - One piece cabin bag of 115 cm (45 inches), weighing not more than 7 kg (15 lb).

Please note that cabin baggage for SilkAir flights should not weigh more than 5 kg (11 lb) and the sum of the linear dimensions should not be more than 90 cm (36 inches).

The total baggage allowance for SilkAir passengers bound for Tioman is 10 kg (22 lb).

Baggage allowance for travel where the ticketed itinerary involves travel to/from points to USA/Canada are:-

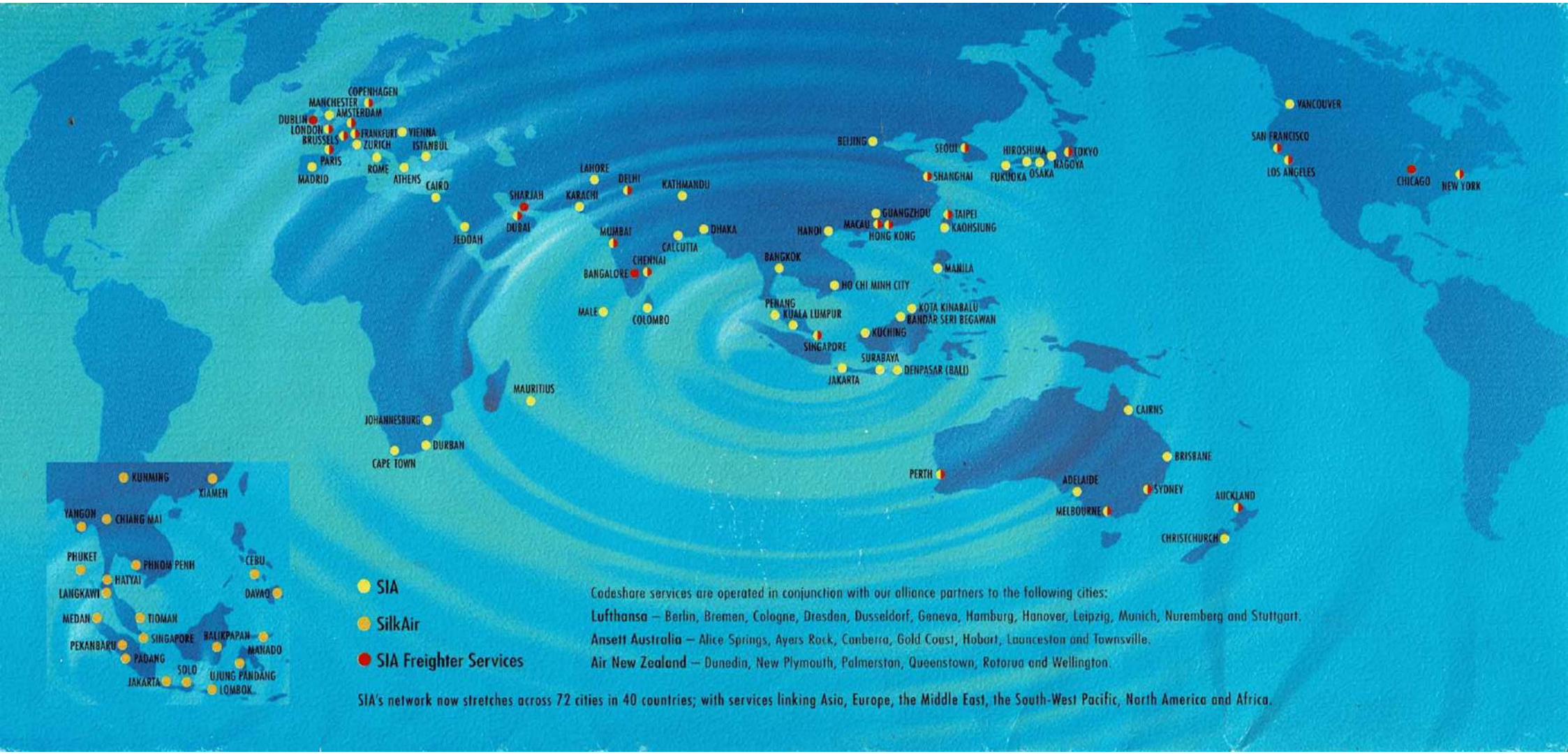
First/Raffles Class - Two pieces of checked baggage. Total linear dimensions of each bag must not exceed 158 cm (62 inches). The weight of each bag is limited to 32 kg (70 lb).

Economy Class - Two pieces of checked baggage of which the total linear dimensions together must not exceed 273 cm (107 inches). Each bag must not exceed 158 cm (62 inches) in dimension and weigh not more than 32 kg (70 lb).

Children paying 50% of the adult fare receive the adult baggage allowance.

Infants paying 10% fare are allowed one piece of checked baggage of 115 cm (45 inches) plus one fully collapsible stroller/pushchair.

For further details, please contact any SIA/SilkAir office.



● SIA

● SilkAir

● SIA Freighter Services

Codeshare services are operated in conjunction with our alliance partners to the following cities:

Lufthansa – Berlin, Bremen, Cologne, Dresden, Dusseldorf, Geneva, Hamburg, Hanover, Leipzig, Munich, Nuremberg and Stuttgart.

Ansett Australia – Alice Springs, Ayers Rock, Canberra, Gold Coast, Hobart, Launceston and Townsville.

Air New Zealand – Dunedin, New Plymouth, Palmerston, Queenstown, Rotorua and Wellington.

SIA's network now stretches across 72 cities in 40 countries; with services linking Asia, Europe, the Middle East, the South-West Pacific, North America and Africa.